

Cosmo Hotel Mongkok Cosmopolitan Hotel Hong Kong
Cosmo Hotel Hong Kong



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One family. A caring company from within.

Cosmopolitan Hotel Hong Kong and Cosmo Hotels Hong Kong introduce
One Family Program

(Hong Kong, 15 September 2012) Being honored with a Caring Company Logo, Cosmopolitan Hotel Hong Kong, Cosmo Hotel Hong Kong and Cosmo Hotel Mongkok have experienced the very importance of being socially responsible and of caring about our next generation. Carrying this in mind, our 3 hotels have specially designed a One Family Program that aims to breed this message rooting from our own staff and their young family members – hoping our socially responsible spirit now shines from within.

Cosmopolitan Hotel Hong Kong Recognized as Caring Company for its Social Responsibility Contribution

Following the first Caring Logo in 2009/2010, Cosmopolitan Hotel Hong Kong has recently been awarded Caring Company Logo this year again reflecting the hotel's continuous and significant contribution to the society and its social responsibility to the people who are in need. The hotel is currently collaborating with Hong Kong Seas School and S.K.H. St. Christopher's Home providing job trainings, now, this spirit of shedding care and love to the community is passed on to its sister hotels Cosmo Hotel Hong Kong and Cosmo Hotel Mongkok.

Understand family is a treasure. Understand children are our future.

Hoping to breed our love to our own staff and their family members, One Family Program is thoughtfully designed as an internal program to benefit our own staff. This program aims at providing opportunities for the staff's young family members to understand more about the hotel industry through training sessions, field inspections, etc and at the same time, learn to appreciate their parents/ siblings' work. It would also provide golden opportunities for our staff to enjoy precious parent-child / sibling relationship through a number of outings and through doing activities together. The first phase of this program started with 4 dependents of the hotels' staff receiving trainings (up to 2 weeks) in Front Office and Concierge departments. Aged between 16 and 19, they are currently in their tertiary or secondary education. One of the trainees who worked at the front office in Cosmopolitan Hotel Hong Kong said, "It's great that the hotel launched the One Family Program which provides me a valuable opportunity to have a closer look at the hotel industry since I could work at the front office, the heart of the hotel operation! Everyone in the hotel plays a huge part to ensure a smooth operation, including the management, the team leaders who guide their team members to perform the best in their roles." The other trainee who joined the Concierge team at Cosmo Hotel Mongkok also said, "I enjoyed my training a lot at Cosmo Hotel Mongkok! I learned more about hotel industry and

gained valuable experience throughout the training. I love working with my colleagues because they are nice and patient to teach me. I learned how to communicate with different people and also learned more about the Hong Kong city because my task was to provide information and introduce different sightseeing destinations around the city to our guests. Apart from the knowledge I gained about operation, I also feel the spirits of this hotel. I was rude and lazy before and the training makes me become more proactive and polite to my family and in school.”

Anita Chan, General Manager of Cosmopolitan Hotel Hong Kong and Cosmo Hotels Hong Kong, explained, “Unprecedented and stemming from our sense of social responsibility, our One Family Program is like watering and giving sunshine to our seeds (our children) in our own garden. We hope our staff and their offspring will both benefit from this program by understanding more about the running of the industry and more importantly, to build a closer parent-child relationship. Nurturing new blood for the hotel industry is surely a bonus!”

A caring beginning for the family. A contributive action for the industry.

At our hotels, we trust that happy families would make a happy society. In this light, One Family Program becomes the perfect kick-off as a social responsibility program growing from within. We also strongly believe that through this internal program, we are able to achieve a win-win situation – our staff’s families are given more chances for family bonding while through training sessions for the young members, they will be given a golden opportunity to learn about the running of a hotel and to cultivate new blood for the hotel industry.

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4-star **Cosmopolitan Hotel Hong Kong** is situated amid Wan Chai and Causeway Bay on Hong Kong island giving its guests convenience access to all business, shopping and sightseeing locations. The hotel is a mere 8-min walk from subway station / Time Square and a 10-min drive from Hong Kong Convention and Exhibition Centre. Cosmopolitan offers 8 room and suite types sizing up to 48 sq. m. The signature Deluxe Course View Room offers a breathtaking view over the horse racing grounds and sports fields in front of the hotel. Free shuttle bus service is available to 15 destinations via 5 routes and all rooms are equipped with ultra high speed WiFi Internet. Other facilities include the He Jiang restaurant serving Huai-yeung cuisine, the 3T Bar, a gym room and various meeting spaces.

Cosmopolitan Hotel Hong Kong is a Michelin-recommended most comfortable hotel for 3 years in a row and is a Tripadvisor’s Excellent Hotel Award winner in 2012. The recommendation accredits its outstanding service and comfortable stay environment for global travelers.

4-star boutique **Cosmo Hotel Hong Kong** is situated amid Wan Chai and Causeway Bay just opposite to Hong Kong Stadium and across the Happy Valley race course. Having a total of 142 room keys, this boutique hotel has a 100% in-door smoke-free policy. Rooms are sectioned into different room categories with a size ranging from 15 to 83 sq.m. and all color coded into orange, yellow and green for free selection. Highlighting a voguish touch of design, the hotel also emphasizes on technology offering high speed Internet access and rental service of iPad with 3G connection. Free WiFi is available in all hotel public area. A mere 8-min walk from the hotel is subway Causeway Bay station and Time Square mega shopping mall, the hotel provides complimentary shuttle service to destinations in Causeway Bay, Wan Chai, Admiralty, Central and Quarry Bay as well. Nooch Bar in hotel lobby presents award-winning cocktails and Breeze on 5/F has a corner for free self-serviced coffee.

Cosmo Hotel Hong Kong is honored an Excellent Hotel 2012 by Tripadvisor and certified by Green Globe as an eco-hotel.

Boutique **Cosmo Hotel Mongkok** is located between Mongkok and Tai Kok Tsui districts – Hong Kong’s most celebrated jumble for the new/old, east/west and a place heavily soaked in local heritage that goes along with global glam. Opened in mid of 2010, this 100% in-door smoke-free boutique hotel offers 285 rooms including 20 suites. Specially designed Room Comfort, Room Superior, Room CosMorganic, Room Family Quad, Studio Air and Suite Air are all presented with modish décor and functional design making them most well-appointed for any kind of stay. The hotel’s dramatic double-height entrance and huge chandelier begin a chapter filled with the warmest welcome and most attentive care. A mere 4-minute walk to Olympic Station, the hotel is also a 10-minute walk to MongKok subway station and an easy 30-minute drive from Hong Kong International Airport. Famous local markets and world-class

shopping malls are found both close by. The Thai restaurant Thai Pad is a place to savour Thai cuisine in its authenticity.

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