



DORSETT

MONGKOK . HONG KONG

香港旺角帝盛酒店



Press Release | For Immediate Release

The 7th Year Dorsett Mongkok Awarded TripAdvisor's 'Certificate of Excellence' For its Beyond Thoughtful Services and Amenities

A Notable International Credential for Dorsett Mongkok Bringing Promises to Action

(Hong Kong, September 14, 2018) Dorsett Mongkok, Hong Kong is proud to announce that this is the 7th consecutive year that Dorsett Mongkok has been awarded a 'Certificate of Excellence' from TripAdvisor, the world's largest and the most reputable travel site.

Dorsett Mongkok, the Top 10% Hospitality Businesses across the Globe

Gaining such an honourable recognition means that Dorsett Mongkok has maintained at least an overall of 4 out of 5 TripAdvisor ratings throughout the year, based on an extensive amount of outstanding reviews of travellers from all around the globe. More importantly, only the top 10% hotels that consistently deliver exceptional customer service are awarded this accolade.

"We always believe guests' compliments are the best returns for all of our effort – and we hope to share our happiness with our hotel guests by providing better services while aiming at the highest standard." Said Ms Anita Chan, the General Manager of Dorsett Mongkok, Hong Kong.

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‘Beyond Thoughtful. Anytime. Everywhere.’ has been the motto of every member of Dorsett Mongkok since its opening in 2010 and this is, without doubt, the primary reason for the hotel achieving such recognition for seven consecutive years, following its first win in 2012.

Bringing the Beyond Thoughtful Services to the Next Level

To show appreciation for our guests, Dorsett Mongkok has been striving to introduce thoughtful services to meet different travellers’ needs such as the **26-Hour Full Stay** feature which gives travellers a full 26 hours to explore the city with flexible check-in/ check-out time and, guests’ all-time favourite **Free Use of Smartphone** in all guestrooms with 4G Internet, and personal hotspot for multi-device connectivity along with free local calls and IDD calls to selected countries.

Discover the Local Vibe around Dorsett Mongkok

Located in the bustling district between Mongkok and Tai Kok Tsui, Dorsett Mongkok is merely 7-minute walk away the **Olympic Station** and **Olympian City** where travellers can find an array of International brands, local and world-cuisine restaurants. To explore the local vibe and actually ‘travel like a local’ – hotel guests are recommended to check out the exclusive ‘**Eat & Shop like a Local**’ guide with insiders’ tips on local shopping and eateries.

What is more, guests can also make use of the **hotel free shuttle bus service** that brings them back and forth the hotel and numerous tourist attractions including **Langham Place/ Ladies Market, Temple Street, Canton Road/ Star Ferry**, and also the **Elements/ Airport Express Line Kowloon Station**, where the kids’ favourite **Hong Kong Disneyland** is only in a short 35-minute journey.

About the Dorsett Mongkok

The Dorsett Mongkok, a contemporary-flavoured 4-star hotel, is located in the heart in one of Hong Kong’s liveliest areas that includes popular markets, shopping streets, hawker stalls, and extensive malls. In the middle of one of the densest populated places on the planet, between the Mongkok and Tai Kok Tsui districts, the visitor need not go further afield to experience all that Hong Kong has to offer. This is particularly important for the time-stretched visitor. Guests choose Dorsett Mongkok not only because the quintessential Hong Kong lies just outside its

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doors, but because it is “affordable luxury” for the budget-conscious traveller. Guests prefer to spend their dollars on experiences rather than just four walls alone.

What sets the Dorsett Mongkok apart from other hotels is its friendly service, extensive local knowledge, and willingness to go out of its way to ensure that its guests have the best possible time while in the city. Because of this service ethos, the hotel has been TripAdvisor’s Recommended Hotel for 7 straight years in a row. It has also won the first ever Certificate of Merit in Customer Service at the 2015 Hong Kong Awards for Industries.

Visit: www.mongkok.dorsetthotels.com

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